

FAQs for Network Interruption

What Happened?

Abri has experienced a network interruption that has caused a disruption to our internal systems. We currently have no evidence indicating this incident impacted our member data system. Keep in mind that our investigation is in the early stages and is ongoing. We will continue to keep members updated as more information becomes available.

Is my money safe?

YES it is. System access is being restored at our branches and electronic services are coming back online. Online Banking is working.

Current status of ACU systems:

Management is working around the clock and systems are coming back online. We anticipate being back to full strength soon.

Is my data safe?

We currently have no evidence indicating this incident impacted our member data system.

Why were your phones down?

Our phone system was affected as well, but our Contact Center is up at this time. You can call us at (815) 267-7700 or (866) I-OWN-ACU (469-6228)